

Almost every major life event – birth of a child, death of a loved one, marriage, divorce, new home, natural disaster, accidents and injuries, and financial crises – can involve a legal question or problem. For these reasons, First Advantage EAP offers you the opportunity to ask legal questions of a licensed lawyer.

Simply call our EAP team for a telephone consultation with a lawyer. This non-emergency service is available Monday - Thursday, 8:30 a.m. to 7:00 p.m. EST and Friday, 8:30 a.m. to 5:30 p.m. EST.

Emergency situations, such as arrests and auto accidents, do occasionally arise. In these emergencies, a lawyer is available by telephone seven days a week, 24-hours a day by calling our EAP team.

In situations that necessitate that you meet with a lawyer, we can provide you with access to over 12,000 lawyers throughout the United States, Canada, Puerto Rico and the Virgin Islands. Referral lawyers typically have an average of 16 years of general practice experience and will provide a free half hour initial consultation. Additional services are contracted at fees that are discounted twenty five percent off their usual hourly rate.

**To use this confidential service, call:  
800.935.9551**



[www.fadv.com/eapsap](http://www.fadv.com/eapsap)

Financial issues related to personal financial planning, debts, investments, and taxes often raise questions where you would welcome some professional guidance. By calling our team, First Advantage EAP offers you direct telephone access to the country's largest, reputable financial institutions for financial counseling services.

When accessing this service, you will speak to a qualified financial planner who holds one or more industry designations (ie. CPA, CFP, PFS, JD, CLU, ChFC, MBA, CFA or MST) and participates in ongoing education programs. They will provide you with strategic investment advice that will address your questions regarding the use of different investment vehicles, such as mutual funds, insurance products, stocks and bonds.

To ensure impartial advice, the financial planners will *not* provide tactical investment advice, such as recommendations to purchase or sell specific stocks, bonds, mutual funds or insurance products. Nor will they refer you to their financial planners or promote the use of their firm's specific products. A stringent quality control program helps to ensure that the information, advice and recommendations that you receive are appropriate.

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First Advantage EAP provides numerous services to assist you with issues related to your adult dependents, age 19 and older, living anywhere in the United States and Canada. By simply calling our EAP team, case management, consultations, and referrals are available in the following areas:

**HEALTH CARE APPRAISALS** to determine physical and emotional status

**HEALTH INSURANCE** information, including Medicare and Medicaid

**LEGAL ISSUES**, such as setting up a trust, estate planning, or developing a living will

**HOUSING CONCERNS**, such as in-home or outside the home care

**SUPPORT SERVICES**, including transportation, meals, respite care, recreational activities and chore services

**FINANCIAL PLANNING**, including financial management and eligibility for government benefits

**EDUCATION AND COUNSELING** regarding the aging process and changing relationships

**FAMILY SUPPORT** for those who are caring for the welfare of adult/elder dependents

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*Please note that First Advantage EAP services are separate and distinct from the professional services of the lawyer. The hiring of a lawyer is an important decision and before you decide, you should obtain information about the lawyer's qualifications and experience. Any lawyer that you choose shall constitute a relationship directly between you and that lawyer; First Advantage EAP is not responsible for any services, opinions or advice provided by the lawyer.*

*Please note that First Advantage EAP services are separate and distinct from the professional services of the financial planner. The hiring of a financial planner is an important decision and before you decide, you should obtain information about the financial planner's qualifications and experience. Any financial planner that you choose shall constitute a relationship directly between you and that financial planner; First Advantage EAP is not responsible for any services, opinions or advice provided by the financial planner.*

**ONLINE SERVICES**, provides a wealth of informational resources online to supplement the services provided by our EAP team; visit [www.fadv.com/eapsap](http://www.fadv.com/eapsap)

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**First Advantage™**

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*Please note that First Advantage EAP services are separate and distinct from the services to which you may be referred. The hiring of a mental health/substance abuse counselor or any other type of provider is an important decision and before you decide, you should obtain information about the provider's qualifications and experience. Any provider that you choose shall constitute a relationship directly between you and that provider; First Advantage EAP is not responsible for any services, opinions or advice provided by the mental health/substance abuse counselor or other provider .*

Raising children today is a challenge for any parent and issues are bound to arise where you might welcome some professional assistance. By calling First Advantage EAP, our professionals can confidentially help you with the situations you face as a parent.

### **CHILD CARE**

Our EAP provides information and referral services linking you with prescreened providers and programs, including:

- Family child care homes
- Child care centers
- Before and after school programs
- Kindergartens, preschools, play schools
- Sick child care services
- Special needs assessment and treatment
- Advocacy and in-home services
- Parenting skills classes and support groups
- Adoption information

### **PARENTING AND CHILD DEVELOPMENT**

Our EAP family consulting services offer you solid, thoughtful, educational and practical assistance to address family issues, including:

- Preparing for childbirth and parenting
- Providing positive discipline
- Understanding adolescence
- Parenting in a non-custodial role
- Becoming a step-parent or grandparent
- Relocating your family
- Managing business, travel and family

### **SOLUTIONS FOR NURSING MOTHERS**

First Advantage EAP offers new mothers assistance with breast feeding issues, including:

- Balancing work and breast feeding
- Referrals for pump rentals, classes and support groups

### SCHOOL SAVVY

First Advantage EAP can assist you in the selection of public or private schools that can meet your child's specific needs. We provide information about the various school-related issues confronting today's families, including:

- School selection
- Developmental issues
- Parent/teacher conferences
- Report cards
- Standardized tests
- Homework and academic problems
- Special needs

### COLLEGE SOLUTIONS

Our EAP team can also assist you with the college selection process with these resources:

- Personalized college search
- College application process
- Financial aid opportunities
- General scholarship information
- College consultants

### ONLINE SERVICES

First Advantage EAP offers you a wealth of information online, supplementing the services provided by our EAP professionals. Visit [www.fadv.com/eapsap](http://www.fadv.com/eapsap).

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