



Service UPDATES

Alaska and DC MVRs

We must now process all Alaska MVRs and District of Columbia (DC) MVRs through the State. **Alaska** now requires a **Special Release** form that can be faxed in, and **DC** MVRs will now require a **General Release** form. Both Release Forms will appear on the HireCheck Web Tool for your convenience or, by contacting Client Services. Please note that turnaround times will change to 7-10 business days, to accommodate these new procedures. (See Service Update dated September 12, 2003)

If you have any questions regarding this message, please contact your account executive or Client Services at 800.321.4473, ext. 8 -- we'll be happy to assist. Thanks for your business!