



First AdvantageSM

Service UPDATES –Search Delays

Education and Employment Search Delays

Due to the fact that many schools are closed during the summer months you may experience delays in receiving Education Verification Searches. Many schools have limited staff on duty during the summer months, which makes it difficult to obtain education verifications. We will do our best to return these searches as quickly as possible.

Employment verifications may be delayed as well when businesses close for a week during the summer season; we will inform you as quickly as possible when delays are encountered.. We apologize for any inconvenience this may cause.

If you have any questions regarding this message, please contact your account executive or Client Services at 800.321.4473, ext. 8 -- we'll be happy to assist. Thanks for your business!