



## Service UPDATE

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### **Georgia MVR processing changes**

The state of Georgia has changed their MVR processing system and will now validate a motor vehicle license only, if there is an **exact match on the license number** and **three** out of four of the following identifiers:

1. First Name
2. Last Name
3. Date of Birth
4. Gender

*Example:*

If the license number, the gender, and the first name have exact matches, but the DOB is off by one digit or the last name is off by one letter - the license will be returned to us as "Not Valid."

This has caused a high volume of GA MVR's to be returned to HireCheck with the result of "Not Valid". If your report is returned as "Not Valid", you will need to send in an additional request with the license number and all the identifiers listed above. You will not be able to request that the search be re-submitted.

Be aware that Georgia has also discontinued utilizing an individual's social security number in the license number, and now use a new, unique identifying number.

*If you have any questions regarding this message, please contact your account executive or Client Services at 800.321.4473, ext. 8 -- we'll be happy to assist. Thanks for your business!*