



***First Advantage***<sup>SM</sup>

## **Service UPDATE**

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### **Los Angeles California County Court Delays**

Los Angeles County Courts have reported to First Advantage that they are experiencing delays in processing criminal reports. These problems are creating up to a two-week delay in returning search results. We have also been informed that the California DOC is also experiencing delays and will take up to a week to receive DOC records. We apologize for the delays and any inconvenience it may cause.

*If you have any questions regarding this message, please contact your account executive or Client Services at 800.321.4473, ext. 8 -- we'll be happy to assist. Thanks for your business!*