



First AdvantageSM

Service UPDATE

Superior Courts of Massachusetts Delays

Superior courts of Massachusetts have reported to First Advantage that they are experiencing service outages in their systems and are unable to process criminal reports. This includes public access as well as clerk of court computers. There is no estimated time for repair at this time. The state is working on these issues and will inform us as soon as the problems are corrected

We apologize for the delays and any inconvenience it may cause.

If you have any questions regarding this message, please contact your account executive or Client Services at 800.321.4473, ext. 8 -- we'll be happy to assist. Thanks for your business!