



First AdvantageSM

Service UPDATE

Update to Florida Court Delays due to Hurricane Charley

Due to damage from hurricane Charley the following Florida courts have been affected:

- Orange and Osceola county courts will be closed through Friday August 20, 2004, they will re-open on Monday August 23, 2004
- Charlotte, Desoto, and Hardee county courts will be closed indefinitely

First Advantage currently uses on-line services with Charlotte county courts, which allow us to retrieve information that was input prior to August 12th 2004. Any information after this date will not be available until the court re-opens.

The state and counties are working to complete repairs as quickly as possible. As the courts re-open First Advantage will begin processing the backlog as quickly as possible.

We apologize for the delays and any inconvenience it may cause.

If you have any questions regarding this message, please contact your account executive or Client Services at 800.321.4473, ext. 8 -- we'll be happy to assist. Thanks for your business!